



MANUFACTURER'S AUTHORISATION

ISSUED · VERIFIABLE

TO

Directorate of Health Services
Arogya Bhavan, Pune 411001

AUTHORISED PARTNER

Acme Systems Pvt Ltd
TotalHeal partner code **THP-26-0001**
GSTIN 27AAPFU0939F1ZV
4th Floor, Baner Road, Pune 411045

Letter reference	MAF-26-00001
Date of issue	27 October 2026
Valid until	24 February 2027 (or award / cancellation of the tender, if earlier)
Tender / bid number	GEM/2026/B/6543210
Tender title	Endpoint security & UEM for 1,200 endpoints
Procurement portal	Government e-Marketplace (GeM)
Bid due date	20 November 2026
Registration reference	DR-26-00001
Verification code	THSAMPLEMAF1

We, **Freaquer Corporation Private Limited**, the original developer, manufacturer and owner of the intellectual property of **TotalHeal**, hereby authorise **Acme Systems Pvt Ltd** (partner code THP-26-0001) to submit a bid, negotiate and conclude a contract with you for the supply of the following TotalHeal products against the tender referred to above:

#	PRODUCT	SCOPE FROM THE MANUFACTURER
1	TotalHeal DeviceSphere UEM	Software licence with updates and OEM product support for the licence term
2	TotalHeal ThreatFusion XDR	Software licence with updates and OEM product support for the licence term

Manufacturer's undertaking. For the products supplied through the authorised partner against this tender, Freaquer Corporation Private Limited will provide the licences, product updates and OEM product support for the licence term purchased, on its standard licence terms.

TERMS AND CONDITIONS OF THIS AUTHORISATION

- This authorisation is issued only for the tender identified above (GEM/2026/B/6543210) and the buyer named in it. It may not be used for any other tender, buyer or purpose, and it may not be assigned or transferred.
- It is valid until **24 February 2027**, or until the tender is awarded, cancelled or withdrawn, whichever is earlier. Freaquer Corporation Private Limited may revoke it earlier by notice; its current status can always be checked online.
- Acme Systems Pvt Ltd is authorised to quote for, supply and support the products listed above. The partner is responsible for its bid, prices, delivery, installation, training and any services it offers, unless those services are ordered from Freaquer Corporation Private Limited separately.
- Freaquer Corporation Private Limited will provide the licences in the buyer's name, product updates and OEM product support for the licence term, on its standard licence terms and the product datasheets published at totalhealsecurity.com.
- This letter does not create an agency, joint venture or partnership, and the partner cannot bind the manufacturer to any term beyond those stated in this letter.
- Any alteration makes this letter invalid. A letter is genuine only if its verification code shows it as valid at the address below.
- This authorisation is governed by the laws of India.

For and on behalf of
Freaquer Corporation Private Limited

Specimen



Deepak Kumar Dwivedi
Director & Authorised Signatory

Digitally signed with TrustSign · each issued letter carries its own TrustSign document reference (DRC)



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MAF-26-00001 · TotalHeal is a product of Freaquer Corporation Private Limited

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